



+ + + + + PUBLICATIONS + CONFERENCES + + +

MARY FEDERICO

BOOKS

Author *Another Crazy Idea?: A Lean Six Sigma "attitudinal" comic*; OB Strategies/Cox Comics, 2009

Author Rath & Strong's *Workout for Six Sigma Pocket Guide*; McGraw-Hill, 2005

Co-Author Rath & Strong's *Six Sigma Team Pocket Guide*; McGraw-Hill, 2003 (also published in Mandarin)

Chapter Contributor Rath & Strong's *Six Sigma Leadership Handbook*; Wiley & Sons, 2003.
Chapter: Change Management and Communications

ARTICLES

Author "Soft Skills Checkup"; iSixSigma Magazine, July/August 2010

Author "Communicating with Senior Leaders About Your Project: How to Get Them to Listen to You"; Six Sigma & Process Excellence IQ Portal, April 2010

Author "Set Innovation Free"; iSixSigma Magazine, March/April 2008

Author "Developing Black Belts & Master Black Belts: Three Questions to Answer"; iSixSigma.com (on-line), 2008

Author "Building a Solid Foundation for Lean Six Sigma: 10 Factors to Assess and Address"; iSixSigma Magazine, March/April 2007

Co-Author "To BB or Not to BB"; iSixSigma.com (on line), 2003; iSixSigma Magazine, 2006 (also published in Korean)

Co-Author "The Role of Human Resources (HR) in Six Sigma"; iSixSigma.com (on-line), 2003

PAPERS

Author "Coaching clients from the 'engineering culture': Implications for practice"; For Columbia University Executive Coaching Certification Program, 2008

PODCASTS

"Getting Your Organization to Make Decisions Based on Data: Why it's Such a Challenge and What You Can Do About It"; Six Sigma & Process Excellence IQ Portal, May 2010



MARY FEDERICO

CONFERENCES

September 2010 | Chicago, IL

IQPC (International Quality & Productivity Center) Business Excellence Leaders' Meeting

Workshop: Creating a Case for Change: A Step-by-Step Approach to Building Commitment to Continuous Improvement Behaviors Across the Business

April 2009 | London, UK

IQPC 10th Annual Process Excellence Summit

Workshop: Influence Skills for Belts

January 2009 | Orlando, FL

IQPC Lean Six Sigma & Process Improvement Summit

Served as Conference Chair

Workshop: Influence Skills for Lean Six Sigma Belts

January 2008 | Orlando, FL

IQPC Lean Six Sigma & Process Improvement Summit

Speech: Innovation as a Change Management Challenge (opened for keynote speaker: Jack Welch)

Workshop: Influence Skills for Lean Six Sigma Belts

January 2007 | Miami, FL

IQPC Lean Six Sigma Summit

Speech: 3 Sure-Fire Ways to Utterly Destroy Innovation at Your Company...and How Six Sigma Can Help You Avoid Them (opened for keynote speaker: Colin Powell)

Workshop: Change Management Skills for Six Sigma Belts

April 2007 | London, UK

IQPC London Six Sigma Summit

Workshop: Influence Skills for Lean & Six Sigma Professionals

October 2006 | Amsterdam, NE

IQPC European Lean Six Sigma Summit

Workshop: Influence Strategies for Lean Six Sigma Professionals

September 2002 | Chicago, IL

IQPC Service & Transaction Conference

Workshop: Achieving Top Management Support and a Six Sigma Culture in Service & Transaction

July 2002 | Chicago, IL

IQPC Healthcare Conference

Workshop: How to Develop a Six Sigma Culture to Improve Your Business

